

How to make your reservation:

Directly on our website via our reservation module. We do not accept reservations by phone or e-mail.

Select your dates of stay, the number of guests and the desired type of accommodation: pitch or bungalow.

You must make one reservation by family. Our system is as follows:

1 pitch = 1 family = 1 payment.

The reservation must be made by the lead guest occupying the pitch. Minors must be accompanied by their parents for the entire duration of the stay.

Please complete all obligatory sections accurately.

A comments space is available for you to make any important remarks concerning your reservation.

3 questions are also asked:

- please give precise information concerning your vehicle because some pitches are inaccessible to vans or motor homes. It is therefore important for us to know whether or not you are sleeping in the vehicle for the same reasons. No change of pitch will be possible after payment.
- You can note your client reference (barriers code) if you have already stayed with us, and also your preferred pitch. N.B. You may state your preferred pitch, but this by no means constitutes a guarantee.



N.B. With this new reservation system, you will not know which pitch has been allocated to you until after making the payment, at which point changes are not possible.

You will be informed of the cost of your stay immediately, depending on the information you have entered. On making the pre-payment, you have accepted the general terms and conditions. Please note that pre-payment is binding, and no changes will be possible afterwards.

An automatic confirmation e-mail will be sent to you, indicating that the campsite has received your request.

Your request will be accepted or validated by the campsite. You will then be alerted by e-mail and your pre-payment will be transformed into payment.

If a pitch is allocated to you, its number will be entered on the reservation confirmation.

If it is not possible to allocate a pitch to you, your account will not be debited.

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E-mail contact@camping-cap.com

Special requests, side-by-side pitches... The reservation system cannot deal with these requests. Each reservation is managed individually (on a one request per family basis, see above.)

Please be aware that you are committed by your request even though it is possible that the friends or family you wished to be next to may not obtain a pitch:

- because they didn't make their reservation at the same time as you
- or because there are no longer any places left.

It is impossible to cancel your reservation request (except for cancellation allowed for in the statutory sales terms and conditions)

If you are in this situation, maybe you should consider arriving without a reservation as we have 127 pitches which are non-reservable, but be aware that there is a large demand between 14/07 and 25/08